



Dear Sir/Madam,

Greetings from Millennium Enterprise!

We would like to seek your feedback on the assignment carried out for your organization. Your input will help us review our approaches and give us fresh insights for further improvement.

We would request you to take out some time to fill in the present questionnaire, which will take approximately 5 minutes to complete. You are requested to kindly hand over the same to our representative or e-mail the same to us at info@millennium-enterprise.in

Thank you!
Team Millennium Enterprise

CUSTOMER FEEDBACK FORM

Name of the Visiting Service Engineer:

Purpose of Visit:

Site:

Period of Visit: From:

To:

Name (Engineer in Charge):

Designation:

Mobile No.:

e-mail:

Please tick the most appropriate box:

1. How would you rate the knowledge of our service engineer?

Excellent (9-10)	
Good (7-8)	
Fair (5-6)	
Poor (3-4)	
Bad (1-2)	

2. How would you rate the professionalism and courtesy of our service engineer?

Excellent (9-10)	
Good (7-8)	
Fair (5-6)	
Poor (3-4)	
Bad (1-2)	

3. How would you rate the punctuality of our service engineer?

Excellent (9-10)	
Good (7-8)	
Fair (5-6)	
Poor (3-4)	
Bad (1-2)	

4. How would you rate the communication and assistance provided by our service engineer?

Excellent (9-10)	
Good (7-8)	
Fair (5-6)	
Poor (3-4)	
Bad (1-2)	

5. Would your organization like to take our Services again in future?

Yes	
No	
Maybe	

6. Please add your comments, if any.

Date:

Signature: